

Posted: February 5, 2014

**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)****3.7 International Service Rates****3.7.1 Inmate Debit Services**

Usage is deducted from Inmate Customer Accounts in one minute increments following an initial one minute period.

<b>Country Name</b>	<b>Per Minute Rates</b>	<b>Country Name</b>	<b>Per Minute Rates</b>
Afghanistan	\$5.01	Burundi	\$5.64
Albania	\$2.28	Cambodia	\$4.99
Algeria	\$1.79	Cameroon	\$2.49
Andorra	\$1.31	Canada	\$0.44
Angola	\$2.93	Cape Verde Island	\$2.66
Anguilla	\$1.86	Cayman Islands	\$1.14
Antarctica	\$4.81	Central African Rep.	\$4.00
Antigua (Barbuda)	\$1.36	Chad Republic	\$4.81
Argentina	\$1.44	Chile	\$1.11
Armenia	\$2.66	China	\$2.51
Aruba	\$1.31	Colombia	\$1.72
Australia	\$0.77	Costa Rica	\$1.60
Austria	\$1.43	Croatia	\$1.94
Azerbaijan	\$2.12	Cuba	\$2.37
Bahamas	\$0.76	Denmark	\$1.05
Bahrain	\$2.22	Dominica	\$1.21
Bangladesh	\$3.20	Dominican Rep.	\$1.01
Barbados	\$1.65	Ecuador	\$2.02
Belgium	\$1.04	Egypt	\$2.25
Belize	\$1.94	El Salvador	\$1.57
Benin	\$2.28	Finland	\$1.06
Bermuda	\$1.08	France	\$0.64
Bhutan	\$5.07	Gabon	\$2.25
Bolivia	\$1.87	Gambia	\$2.00
Bosnia-Herzegovina	\$1.94	Germany	\$0.66
Botswana	\$2.28	Ghana	\$1.78
Brazil	\$1.26	Greece	\$1.39
Brit. Virgin Islands	\$1.29	Grenada	\$1.64
Bulgaria	\$1.55	Guatemala	\$1.49
Burkina Faso	\$2.93	Guyana	\$2.59
		Haiti	\$2.06

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**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)****3.7 International Service Rates, (Cont'd.)****3.7.1 Inmate Debit Services, (Cont'd.)**

<b>Country Name</b>	<b>Per Minute Rates</b>	<b>Country Name</b>	<b>Per Minute Rates</b>
Honduras	\$2.02	Pakistan	\$2.77
Hong Kong	\$1.41	Pakistan Karachi	\$2.77
Hungary	\$1.23	Panama	\$1.71
India	\$2.49	Paraguay	\$2.08
Indonesia	\$1.85	Peru	\$1.76
Iran	\$3.00	Peru-Lima	\$1.76
Iraq	\$4.08	Philippines	\$1.59
Ireland	\$0.94	Philippines - Manila	\$1.59
Israel	\$1.73	Poland	\$1.32
Italy	\$1.06	Portugal	\$1.43
Jamaica	\$2.16	Romania	\$1.96
Japan	\$0.78	Russia	\$2.11
Korea, South	\$1.26	Russia-Moscow	\$2.11
Laos	\$5.16	Russia-St. Petersburg	\$2.11
Latvia	\$2.12	Rwanda	\$3.20
Lebanon	\$2.39	Saudi Arabia	\$2.79
Liberia	\$1.80	Senegal	\$3.32
Lithuania	\$2.50	Singapore	\$1.25
Malaysia	\$1.37	Slovakia	\$1.58
Mexico Zones 1-3*	\$0.70	Slovenia, Republic of	\$1.94
Mexico Zones 4-8*	\$1.22	Somalia	\$7.05
Monaco	\$0.64	South Africa	\$1.55
Montserrat	\$1.89	Spain	\$1.28
Morocco	\$2.20	St. Kitts	\$1.37
Netherland Antilles	\$1.48	St. Lucia	\$1.62
Netherlands	\$0.61	St. Pierre & Miquelon	\$1.29
New Zealand	\$2.46	St. Vincent/Grenadines	\$1.82
Nicaragua	\$1.65	Sudan	\$4.26
Nigeria	\$2.77	Sweden	\$0.61
Norway	\$0.75	Switzerland	\$0.66

\*Mexico Rate Zones are defined in Section 3.7.2 following.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)****3.7 International Service Rates, (Cont'd.)****3.7.1 Inmate Debit Services, (Cont'd.)**

<b>Country Name</b>	<b>Per Minute Rates</b>
Syria	\$2.93
Taiwan	\$1.41
Thailand	\$1.94
Trinidad & Tobago Islands	\$1.80
Turkey	\$1.59
Turks & Caicos	\$1.63
Uganda	\$2.12
Ukraine	\$2.39
United Emirate	\$1.53
United Kingdom	\$0.51
Uruguay	\$2.05
Venezuela	\$1.34
Venezuela-Caracas	\$1.34
Vietnam	\$3.24
Yemen	\$1.85
Yugoslavia	\$1.98
Zaire	\$2.12
Zimbabwe	\$1.85

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**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)****3.7 International Service Rates, (Cont'd.)****3.7.2 Inmate Prepaid Collect and Debit Account – Option A****A. Canada Calling – Contract 1****1. Collect****Usage Charge:**

Rate Per Minute: \$0.082

**Service Charge:**

Per Call: \$1.54

**2. Prepaid Collect and Debit Calling****Usage Charge:**

Rate Per Minute: \$0.68

**Service Charge:**

Per Call: \$1.28

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**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)****3.7 International Service Rates, (Cont'd.)****3.7.2 Inmate Prepaid Collect and Debit Account – Option A, (Cont'd.)****B. Canada Calling – Contract 2****1. Collect****Usage Charge:**

Rate Per Minute: \$0.20

**Service Charge:**

Per Call: \$3.20

**2. Prepaid, Collect and Debit Calling****Usage Charge:**

Rate Per Minute: \$0.25

**Service Charge:**

Per Call: \$0.25

**C. Canada Calling – Contract 3****1. Collect****Usage Charge:**

Rate Per Minute: \$0.89

**Service Charge:**

Per Call: \$5.95

**D. Canada Calling – Contract 4****1. Prepaid and Collect Calling****Usage Charge:**

Rate Per Minute: \$0.89

**Service Charge:**

Per Call: \$3.95

Posted: May 1, 2015

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**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)**

**3.7 International Service Rates, (Cont'd.)**

**3.7.2 Inmate Prepaid Collect and Debit Account – Option A, (Cont'd.)**

**E. Canada Calling – Contract 5**

**1. Prepaid and Debit Calling**

**Usage Charge:**  
Rate Per Minute: \$0.14

**Service Charge:**  
Per Call: \$2.00

**F. Canada Calling – Contract 6**

**1. Prepaid Calling**

**Usage Charge:**  
Rate Per Minute: \$0.50

**Service Charge:**  
Per Call: \$3.50

**G. Canada Calling – Contract 7**

**1. Debit Calling**

<b>Usage Charge:</b>	<b>Per Minute:</b>
Option 1	\$0.81
Option 2	\$0.15

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**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)****3.7 International Service Rates, (Cont'd.)****3.7.2 Inmate Prepaid Collect and Debit Account – Option A, (Cont'd.)****G. All Other Countries**

<b>Country Name</b>	<b>Per Minute Rates</b>	<b>Country Name</b>	<b>Per Minute Rates</b>
Afghanistan	\$1.50	Burkina Faso	\$1.50
Albania	\$1.00	Burundi	\$1.00
Algeria	\$1.50	Cambodia	\$1.50
Andorra	\$1.00	Cameroon	\$1.50
Angola	\$1.50	Cape Verde Island	\$1.50
Anguilla	\$1.50	Cayman Islands	\$1.50
Antarctica Casey & Scott Base	\$2.00	Central African Republic	\$1.50
Antigua and Barbuda	\$1.00	Chad	\$1.50
Argentina	\$1.00	Chile & Easter Island	\$1.00
Armenia	\$1.00	China	\$1.00
Aruba	\$1.00	Christmas & Cocos Islands	\$1.00
Ascension Islands	\$2.00	Colombia	\$0.75
Australia	\$1.00	Comoros	\$1.50
Austria	\$1.00	Congo	\$1.00
Azerbaijan	\$1.50	Cook Islands	\$1.50
Bahamas	\$1.50	Costa Rica	\$0.75
Bahrain	\$1.50	Croatia	\$1.00
Bangladesh	\$1.50	Cuba	\$2.00
Barbados	\$1.50	Cyprus	\$1.00
Belarus	\$1.50	Czech Republic	\$1.50
Belgium	\$1.00	Denmark	\$0.75
Belize	\$1.50	Diego Garcia	\$2.00
Benin	\$1.50	Djibouti	\$2.00
Bermuda	\$1.50	Dominica	\$1.50
Bhutan	\$1.50	Dominican Republic	\$1.00
Bolivia	\$1.00	East Timor	\$2.00
Bosnia-Herzegovina	\$1.50	Ecuador	\$1.50
Botswana	\$1.50	Egypt	\$1.50
Brazil	\$0.75	El Salvador	\$1.00
British Virgin Islands	\$1.50	Equatorial Guinea	\$1.50
Brunei	\$1.50	Estonia	\$1.50
Bulgaria	\$1.50	Ethiopia	\$1.50
		Eritrea	\$1.50

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**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)****3.7 International Service Rates, (Cont'd.)****3.7.2 Inmate Prepaid Collect and Debit Account – Option A, (Cont'd.)****G. All Other Countries, (Cont'd.)**

<b>Country Name</b>	<b>Per Minute Rates</b>	<b>Country Name</b>	<b>Per Minute Rates</b>
Faeroe Islands	\$1.50	Ireland	\$0.75
Falkland Islands	\$2.00	Israel	\$1.00
Micronesia	\$2.00	Italy	\$0.75
Fiji Islands	\$2.00	Ivory Coast	\$1.50
Finland	\$0.75	Jamaica	\$1.50
France	\$0.75	Japan	\$0.75
French Antilles	\$1.00	Jordan	\$1.00
French Guiana	\$1.00	Kazakhstan	\$1.50
French Polynesia	\$1.50	Kenya	\$1.50
Gabonese Republic	\$1.50	Kiribati	\$2.00
Gambia	\$1.50	Korea, North	\$2.00
Georgia	\$1.50	Korea, South	\$0.75
Germany	\$0.75	Kuwait	\$1.50
Ghana	\$1.00	Kyrgyzstan	\$1.50
Gibraltar	\$1.50	Laos	\$1.50
Greece	\$1.00	Latvia	\$1.50
Greenland	\$1.50	Lebanon	\$1.50
Grenada	\$1.50	Lesotho	\$1.50
Guadeloupe	\$1.50	Liberia	\$1.50
Guantanamo Bay, Cuba	\$2.00	Libya	\$2.00
Guatemala	\$1.50	Liechtenstein	\$1.00
Guinea	\$1.50	Lithuania	\$1.50
Guinea-Bissau	\$2.00	Luxembourg	\$1.00
Guyana	\$1.50	Macao	\$1.00
Haiti	\$1.50	Macedonia	\$1.50
Honduras	\$1.50	Madagascar	\$2.00
Hong Kong	\$0.75	Malawi	\$1.50
Hungary	\$1.00	Malaysia	\$1.00
Iceland	\$1.00	Maldives	\$1.50
India	\$1.00	Mali	\$1.50
Indonesia	\$1.50	Malta	\$1.50
Iran	\$1.50	Marshall Islands	\$1.50
Iraq	\$1.50	Mauritania	\$2.00



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**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)****3.7 International Service Rates, (Cont'd.)****3.7.2 Inmate Prepaid Collect and Debit Account – Option A, (Cont'd.)****G. All Other Countries, (Cont'd.)**

<b>Country Name</b>	<b>Per Minute Rates</b>	<b>Country Name</b>	<b>Per Minute Rates</b>
Mauritius	\$2.00	Reunion Island	\$2.00
Mayotte Island	\$1.50	Romania	\$1.50
Moldova	\$1.50	Russia	\$1.50
Monaco	\$1.00	Rwanda	\$1.50
Mongolia	\$1.50	St. Helena	\$3.00
Montenegro	\$1.50	St. Kitts and Nevis	\$1.50
Montserrat	\$1.50	St. Lucia	\$1.50
Morocco	\$1.50	St. Pierre and Miguelon	\$1.50
Mozambique	\$1.50	St. Vincent	\$1.50
Namibia	\$1.50	San Marino	\$1.00
Nauru	\$3.00	Sao Tome	\$3.00
Nepal	\$1.50	Saudi Arabia	\$1.50
Netherlands	\$0.75	Senegal	\$2.00
Netherlands Antilles	\$1.00	Seychelles	\$2.00
New Caledonia	\$2.00	Sierra Leone	\$2.00
New Zealand	\$0.75	Singapore	\$0.75
Nicaragua	\$1.00	Slovakia	\$1.00
Niger	\$1.50	Slovenia	\$1.00
Nigeria	\$1.50	Solomon Islands	\$3.00
Niue	\$3.00	Somalia	\$1.50
Norfolk Island	\$2.00	South Africa	\$1.00
Norway	\$0.75	Spain	\$0.75
Oman	\$1.50	Sri Lanka	\$2.00
Pakistan	\$1.50	Sudan	\$1.50
Palau	\$2.00	Suriname	\$1.50
Panama	\$0.75	Swaziland	\$1.50
Papua New Guinea	\$2.00	Sweden	\$0.75
Paraguay	\$1.00	Switzerland	\$0.75
Peru	\$1.00	Syria	\$1.50
Philippines	\$1.00	Taiwan	\$0.75
Poland	\$1.00	Tajikistan	\$1.50
Portugal	\$0.75	Tanzania & Zanzibar	\$2.00
Qatar	\$1.50	Thailand	\$1.00

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**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)****3.7 International Service Rates, (Cont'd.)****3.7.2 Inmate Prepaid Collect and Debit Account – Option A, (Cont'd.)****G. All Other Countries, (Cont'd.)**

<b>Country Name</b>	<b>Per Minute Rates</b>
Togo	\$2.00
Tokelau	\$2.00
Tonga Islands	\$2.00
Trinidad and Tobago	\$2.00
Tunisia	\$2.00
Turkey	\$1.00
Turkmenistan	\$1.50
Turks and Caicos	\$1.50
Tuvalu	\$2.00
Uganda	\$1.50
Ukraine	\$1.50
United Arab Emirates	\$1.50
United Kingdom	\$0.75
Uruguay	\$1.00
Uzbekistan Tashkent	\$1.50
Vanuatu	\$3.00
Vatican City	\$0.75
Venezuela	\$0.75
Vietnam	\$1.50
Wallis And Futuna Islands	\$3.00
Western Samoa	\$2.00
Yemen	\$1.50
Yugoslavia (Serbia)	\$1.50
Zaire	\$1.50
Zambia	\$1.50
Zimbabwe	\$1.50

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**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)****3.7 International Service Rates, (Cont'd.)****3.7.4 Inmate Debit Services - Option 1****A. All Countries**

- 1. Usage Charge:**  
Rate Per Minute: \$0.75
- 2. Service Charge:**  
Per Call: \$4.00

**3.7.5 Inmate Debit Services - Option 2**

<b>Country Name</b>	<b>Per Minute Rates</b>	<b>Country Name</b>	<b>Per Minute Rates</b>
Mexico	\$0.81	Bolivia	\$1.35
Canada	\$0.32	Bosnia & Herzegovina	\$1.34
Afghanistan	\$1.35	Botswana	\$1.34
Albania	\$1.35	Brazil	\$1.34
Algeria	\$1.35	British Virgin Islands	\$1.34
Andorra	\$1.35	Brunei Darussalam	\$1.34
Angola	\$1.35	Bulgaria	\$1.34
Anguilla	\$1.35	Burkina Faso	\$1.34
Antigua and Barbuda	\$1.35	Burundi	\$1.34
Argentina	\$1.35	Cameroon	\$1.35
Armenia	\$1.35	Cape Verde Islands	\$1.35
Aruba	\$1.09	Cayman Islands	\$1.35
Australia	\$1.35	Central African Republic	\$1.35
Austria	\$0.98	Chile	\$1.35
Azerbaijan	\$1.35	China (PRC)	\$1.35
Bahamas	\$0.98	Colombia	\$0.98
Bahrain	\$1.35	Congo	\$1.35
Bangladesh	\$1.35	Cook Islands	\$1.35
Belarus	\$1.35	Costa Rica	\$1.35
Belgium	\$1.35	Croatia	\$1.35
Belize	\$1.35	Cuba	\$1.35
Benin	\$1.09	Cyprus	\$1.35
Bermuda	\$1.09	Czech Republic	\$1.35
		Denmark	\$1.35

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**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)****3.7 International Service Rates, (Cont'd.)****3.7.5 Inmate Debit Services - Option 2, (Cont'd.)**

<b>Country Name</b>	<b>Per Minute Rates</b>	<b>Country Name</b>	<b>Per Minute Rates</b>
Djibouti	\$1.35	Hong Kong	\$1.35
Dominica	\$1.35	Hungary	\$1.35
Dominican Republic	\$1.03	Iceland	\$1.35
Ecuador	\$1.03	India	\$1.35
Egypt	\$1.35	Indonesia	\$1.35
El Salvador	\$1.03	Iran	\$1.35
Eritrea	\$1.35	Iraq	\$1.35
Estonia	\$1.35	Ireland	\$1.35
Ethiopia	\$1.35	Israel	\$1.09
Faroe Islands	\$1.35	Italy	\$1.09
Falkland Islands (Malvinas)	\$1.35	Ivory Coast	\$1.35
Fiji Islands	\$1.35	Jamaica	\$1.09
Finland	\$1.35	Japan	\$1.09
France	\$1.09	Jordan	\$1.35
French Guiana	\$1.35	Kenya	\$1.35
French Polynesia	\$1.35	Kiribati	\$1.35
Gabonese Republic	\$1.35	Kuwait	\$1.35
Gambia	\$1.35	Kyrgyz	\$1.35
Georgia	\$1.35	Laos	\$1.35
Germany	\$1.09	Latvia	\$1.35
Ghana	\$1.09	Lebanon	\$1.35
Gibraltar	\$1.35	Lesotho	\$1.35
Greece	\$1.35	Liberia	\$1.35
Greenland	\$1.35	Libya	\$1.35
Grenada	\$1.35	Liechtenstein	\$1.35
Guadeloupe	\$1.35	Lithuania	\$1.35
Guatemala	\$1.03	Luxembourg	\$1.35
Guinea	\$1.35	Macau	\$1.35
Guinea-Bissau	\$1.35	Macedonia	\$1.35
Guyana	\$1.35	Madagascar	\$1.35
Haiti	\$1.35	Malawi	\$1.35
Honduras	\$1.35	Malaysia	\$1.35
		Maldives	\$1.35

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**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)****3.7 International Service Rates, (Cont'd.)****3.7.5 Inmate Debit Services - Option 2, (Cont'd.)**

<b>Country Name</b>	<b>Per Minute Rates</b>	<b>Country Name</b>	<b>Per Minute Rates</b>
Mali Republic	\$1.35	Peru	\$1.35
Malta	\$1.35	Philippines	\$1.35
Northern Mariana Islands	\$1.35	Poland	\$1.35
Marshall Islands	\$1.35	Portugal	\$1.35
Martinique/French Antilles	\$1.35	Qatar	\$1.35
Mauritania	\$1.35	Reunion Island	\$1.35
Mauritius	\$1.35	Romania	\$1.35
Mayotte Island/Comoros	\$1.35	Russia	\$1.35
Mexico	\$0.81	Rwandese Republic	\$1.35
Micronesia	\$1.35	San Marino	\$1.09
Moldova	\$1.35	Saudi Arabia	\$1.35
Monaco	\$1.09	Senegal	\$1.35
Mongolia	\$1.35	Seychelles Republic	\$1.35
Montserrat	\$1.35	Sierra Leone	\$1.35
Morocco	\$1.35	Singapore	\$1.35
Mozambique	\$1.35	Slovak Republic	\$1.35
Myanmar	\$1.35	Slovenia	\$1.35
Namibia	\$1.35	South Africa	\$1.35
Nepal	\$1.35	Spain	\$1.35
Netherlands	\$1.35	Sri Lanka	\$1.35
Netherlands Antilles	\$1.35	St. Kitts/Nevis	\$1.35
New Caledonia	\$1.35	St. Lucia	\$1.35
New Zealand	\$1.35	St. Pierre & Miquelon	\$1.09
Nicaragua	\$1.35	St. Vincent & Grenadines	\$1.35
Niger	\$1.35	Sudan	\$1.35
Nigeria	\$1.09	Suriname	\$1.35
Norway	\$1.09	Swaziland	\$1.35
Oman	\$1.35	Sweden	\$1.09
Pakistan	\$1.35	Switzerland	\$1.35
Palau	\$1.35	Syria	\$1.35
Panama	\$1.03	Taiwan	\$1.35
Papua New Guinea	\$1.35		
Paraguay	\$1.35		

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**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)****3.7 International Service Rates, (Cont'd.)****3.7.5 Inmate Debit Services - Option 2, (Cont'd.)**

<b>Country Name</b>	<b>Per Minute Rates</b>
Tajikistan	\$1.35
Tanzania	\$1.35
Thailand	\$1.35
Togolese Republic	\$1.35
Tonga Islands	\$1.35
Trinidad & Tobago	\$1.09
Turkey	\$1.35
Turks and Caicos Islands	\$1.35
Uganda	\$1.35
Ukraine	\$1.35
United Arab Emirates	\$1.35
United Kingdom	\$0.81
Uruguay	\$1.35
Uzbekistan	\$1.35
Venezuela	\$1.35
Vietnam	\$1.35
Western Samoa	\$1.35
Yemen	\$1.35
Serbia	\$1.35
Zaire	\$1.35
Zambia	\$1.35
Zimbabwe	\$1.35

**3.7.6 Inmate Prepaid, Collect and Debit Account – Option 3****A. All Countries****1. Usage Charge:**

Rate Per Minute: \$0.25

**3.7.7 Inmate Prepaid, Collect and Debit – Option 4****A. All Countries****1. Usage Charge:**

Rate Per Minute: \$0.89

**2. Service Charge:**

Per Call: \$4.50

Posted: September 3, 2014

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**SECTION 3 - SERVICE DESCRIPTION AND RATES, (CONT'D.)****3.7 International Service Rates, (Cont'd.)****3.7.8 Inmate Debit Services - Option 5**

- A. All Countries**
- 1. Usage Charge:**  
Rate Per Minute: \$0.10
  - 2. Service Charge:**  
Per Call: \$1.00
- B. All Countries**
- 1. Usage Charge:**  
Rate Per Minute: \$0.15
  - 2. Service Charge:**  
Per Call: \$0.00
- C. All Countries**
- 1. Usage Charge:**  
Rate Per Minute: \$0.50

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(N)

**3.7.9 Inmate Prepaid and Debit Account - Option 6**

- A. All Countries**
- 1. Usage Charge:**  
Rate Per Minute: \$0.89
  - 2. Service Charge:**  
Per Call: \$4.45
- B. All Countries**
- 1. Usage Charge:**  
Rate Per Minute: \$0.14
  - 2. Service Charge:**  
Per Call: \$2.00

**3.7.10 Inmate Collect, Prepaid and Debit Account – Option 7**

- A. All Countries**
- 1. Usage Charge:**  
Rate Per Minute: \$0.99
  - 2. Service Charge:**  
Per Call: \$1.50

